

THE
WHITE HART
SOMERTON
AD GUSTUM

Access Statement for The White Hart, Somerton, Somerset -
December 2017

Introduction

The White Hart is a traditional coaching inn located in the centre of Somerton, close to the edge of the Somerset Levels and Glastonbury. The White Hart offers a public bar, restaurant, garden seating and 8 first floor en suite bedrooms. We want all our guests to feel welcome and to have a relaxing visit. Where possible facilities are in place to accommodate all our visitors but the historic nature of the building means that there are some limitations to what we can offer as outlined in the following paragraphs. Please do call if there is anything you would like to discuss or clarify.

Pre-Arrival

- If you have any special access requirements it is useful if these can be specified when booking to ensure any preparations can be discussed in advance.
- Specific food requests, allergies or intolerances can be arranged in advance, please state any dietary requirements when booking.
- Menus and information can also be provided in large print by prior arrangement
- You can enlarge the font on our website by holding down the Ctrl key and pressing +
- We are contactable and all our facilities can be booked by:
 - Internet www.whitehartsomerton.co.uk
 - Email info@whitehartsomerton.com
 - Telephone 01458 272273

Arrival, Parking and Entrance Facilities

Public Transport

- Somerton is a rural village, and thus public transport is limited however there is an hourly bus service to Wells, Glastonbury, Yeovil and Taunton.

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- The nearest train stations are Castle Cary (approximately 20 minutes drive), Yeovil Pen Mill or Yeovil Junction (approximately 25 minutes drive).
- There are local taxi services that have accessible taxis if required, but they require advance booking. Please ask at the time of booking.

Arrival by Car & Parking

- The White Hart is easily accessible from the B3151 or B3153 and lies due east of the M5 and due north of the A303.
- There is no dedicated car park at The White Hart however there are plenty of FREE short and long stay car spaces in Somerton and within close proximity to the pub.
- There is parking available opposite the pub with a maximum of one hour. There are unrestricted spaces in the car park around Cox's Yard and on Broad Street within an easy walk.
- If you require assistance of any kind, please just ask. We are happy to help with wheelchair pushing or carrying luggage.
- There are no steps throughout the bar or restaurant and there is a disabled toilet on the ground floor at the back of the restaurant, easily accessible for wheelchairs.

Main Entrance

- Please enter the pub through the main door on the high street below the Stag. Please do ask a member of staff to hold the doors open for easier disabled access if required.
- There are no steps or impediments into the restaurant from this direction.
- There is also an entrance into the rear of the bar round the back of the pub although this has a small step and is not ideal for disabled access.
- Both front and rear entrances are open during our usual trading hours 0900 - 2300 - see website or call for up to date information.

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Public Areas

- All the public areas at The White Hart are on the ground floor.
- Once through the main two doors there are no further doors throughout the interior of the ground floor.
- There are no further steps throughout the ground floor.
- All doors and corridors are wide enough for a wheelchair.
- The flooring is solid wood throughout, with rugs in the main entrance.
- There is a toilet suitable for wheelchair users on the ground floor towards the back of the restaurant.
- The other guest toilets are situated at first floor to the rear of the restaurant area.
- Dogs are allowed in the bar and the garden, on a lead. We can provide water in a bowl upon request.
- The furniture in both restaurant and bar is flexible and can be moved on request to accommodate wheelchairs.
- Tables vary in height from 72 to 78cm with two restaurant tables standing higher at 113cm with accompanying taller chairs.
- The bar measures at 98cm tall.
- The two main doors into the bar and restaurant are 1m wide and 0.90m wide respectively.
- Lighting is good in all areas, although lights are dimmed in the restaurant during the evening service to create atmosphere.
- Background music is played in the public bar and restaurant areas.

Grounds and Gardens

- We have a seated garden area at the back of the pub and a terrace area at the back of the bar and alongside the restaurant.
- There are small steps leading from the garden to the restaurant and bar. Alternatively there is level access along the part around the side of the building. Please just ask a member of staff if you need help.
- The path leading up to the terrace is sloped and suitable for wheelchair access.

Bedrooms

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- There are 8 en suite bedrooms, all are located on the first floor. All rooms are accessed via a staircase.
- Two of the rooms (1 & 2) have a step between the corridor and the bedroom. Five of the rooms (1,2,3,5 & 7) have a step between the bathroom and bedroom.
- Assistance dogs, such as Guide Dogs, are welcome to stay in the rooms.

Unfortunately, as The White Hart is a very old, listed building, full wheelchair access to the upper floors is not possible as the only access is via a staircase. Unfortunately, the design and age of the building does not allow any space for the provision of a lift or dedicated and fully accessible bedrooms. Please do call if you would like any advice.

Additional Information

- Mobile phone reception is good, but guests are welcome to use The White Hart's landline where necessary.
- We are a no smoking building throughout. Smoking is only permitted in the open garden areas
- If any food or medication requires refrigeration, please ask and these can be stored in our main fridge on request.
- We have tried to be as accurate and provide as much detail as we can in our Access Statement. We are always willing to give information on any specific aspect of The White Hart if this statement does not answer your particular requirement.
- Please inform us by telephone, email or letter of any specific requirements, giving us as much detail and advance notice as possible, so we can make your visit as comfortable as possible

The White Hart
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We hope you enjoy your visit!